



somewhat
different

Hannover Re UK Life Branch

Multiple Sclerosis - A Personal Story

Theresa Taylor, Underwriting & Claims

Select 74
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Agenda

- ▶ Perceptions
- ▶ Symptoms
- ▶ GP Consultations
- ▶ Investigations & Results
- ▶ Diagnoses
- ▶ Treatment
- ▶ MS Nurses & other services
- ▶ Claims process
- ▶ Future

Multiple Sclerosis

In the beginning

► Perceptions



► First Symptoms 5/2010

- Pins and needles in tongue and lips
- Right hand tremor

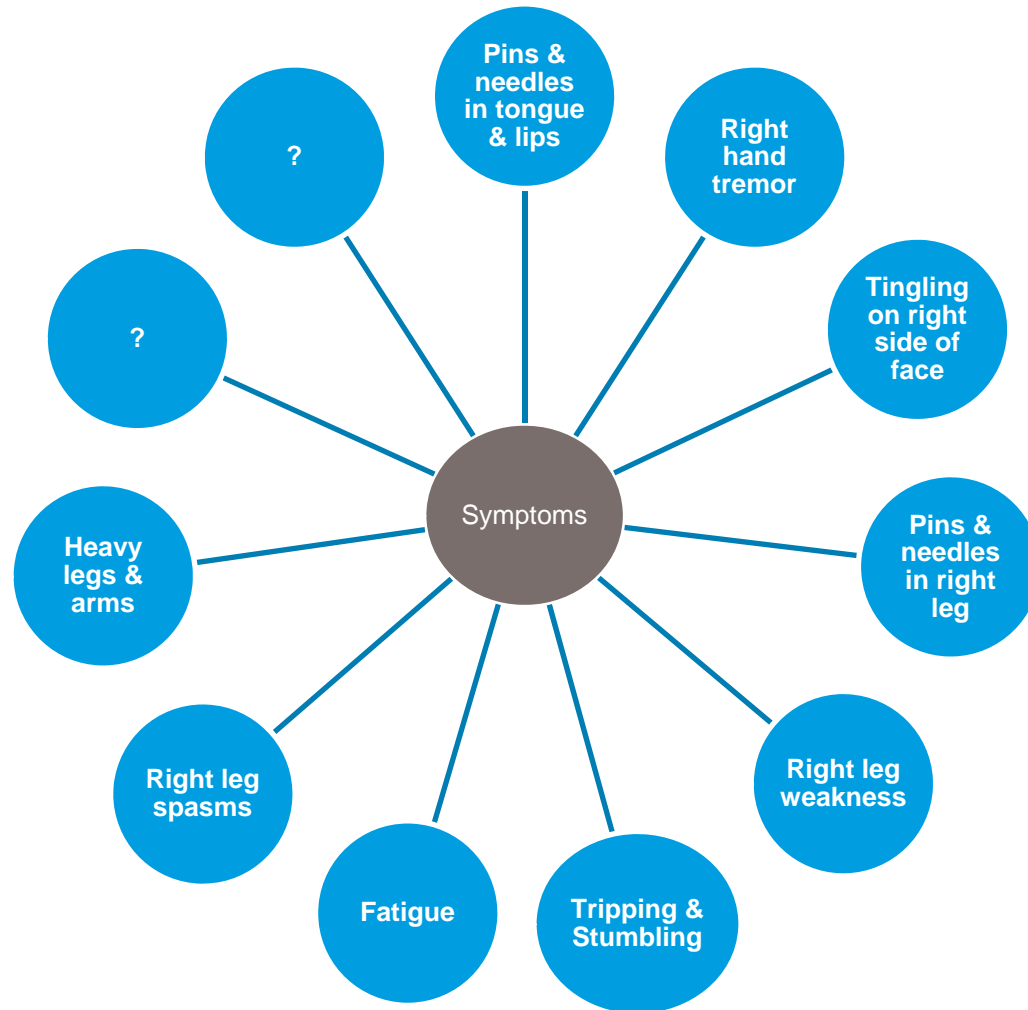
► GP Consultation

- Cause of symptoms
- Reassurance?



Multiple Sclerosis

Symptoms



Multiple Sclerosis

Results

- ▶ GP Consultation 1/2/2011
 - Urgent Neurology appointment (but for what?)

- ▶ Investigations 8/2/2011
 - Neurological exam
 - MRI brain scan
 - Evoked Potentials

- ▶ Results
 - Lesions in the Periventricular white matter
 - Lesion in brain stem
 - EVP normal



Multiple Sclerosis

Relapse

- ▶ New symptoms 25/2/2011
 - Swallowing problems
 - Facial droop
 - Loss of speech & slurred speech
 - Loss use of right arm & leg

- ▶ More investigations 3/3/2011
 - MRI brain
 - Cervical & thoracic spinal cord (lesions C7 & T1)
 - Lumbar Puncture

- ▶ Treatment 30/3/2011
 - Methylprednisolone - very high dose steroids (1mg for 3 days)



Multiple Sclerosis

Symptoms



Multiple Sclerosis

Moving forward

▶ Diagnoses

- Clinically Isolated Syndrome 2/2011
- Differential diagnosis Sarcoidosis 21/4/2011
- Relapsing & Remitting Multiple Sclerosis 5/5/2011

▶ MS Nurse

- Support
- Advice
- Sourcing other services

▶ Disease Modifying Drugs

- Copaxone
- Tysabri (natalizumab)

Multiple Sclerosis

Claims Process

- ▶ Making a claim
 - Medical records & discovery
 - Hindsight and application disclosures
 - MS Definition
- ▶ Future
 - Clinical trials
 - Adapt & adjust
 - Good support network

